



## Quick Installation Guide



**TEG-S5g**  
**TEG-S8g**

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# 1. Before You Start



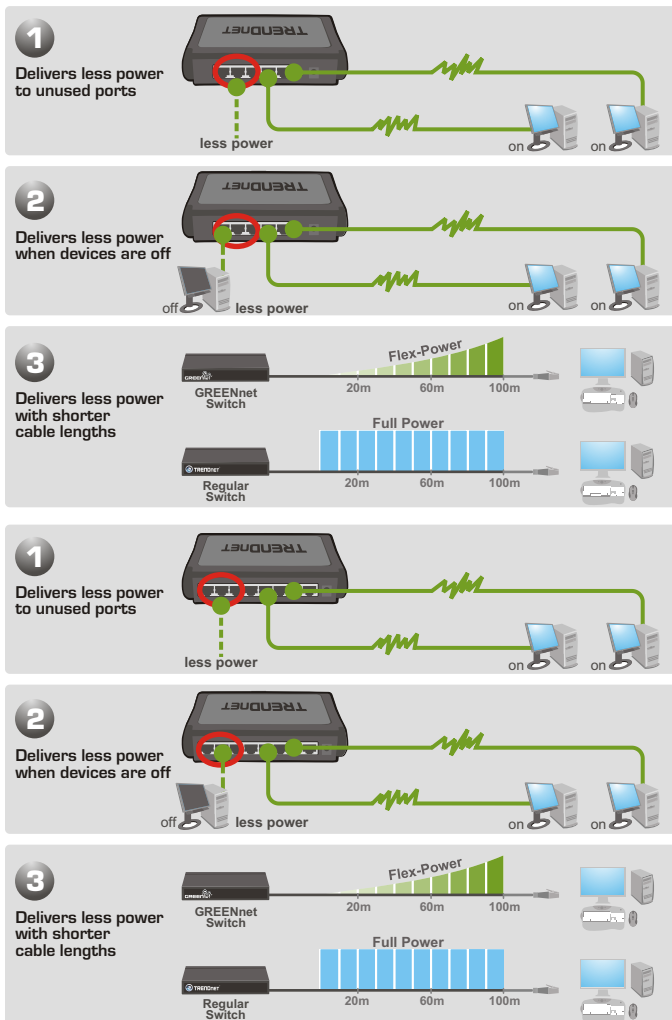
## Package Contents

- TEG-S5g/TEG-S8g
- Quick Installation Guide
- AC Power Adapter

## Installation Requirements

- A computer with a network adapter properly installed
- CAT 5e or 6 Network Cable
- The surface must support at least 1.5 Kg for the Switch
- The power outlet should be within 1.82 meters (6 feet) of the Switch
- Visually inspect the DC power jack to make sure that it is securely connected to the power adapter
- Make sure that there is proper heat dissipation and adequate ventilation around the Switch
- Do not place heavy objects on the Switch

## Application



## 2. Hardware Installation

1. Connect the **AC Power Adapter** to the TEG-S5g/TEG-S8g and then to a power outlet.



2. Connect a CAT-5e or CAT-6 RJ-45 network cable from the computer to an available Ethernet port on the TEG-S5g/TEG-S8g.



**Your installation is now complete.**

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General	
Standards	IEEE 802.3 10BASE-T Ethernet IEEE 802.3u 100BASE-TX Fast Ethernet IEEE 802.3ab 1000BASE-T Gigabit Ethernet
Protocol	CSMA/CD
Data Transfer Rates	Ethernet: 10Mbps (Half-Duplex), 20Mbps (Full-Duplex) Fast Ethernet: 100Mbps (Half-Duplex), 200Mbps (Full-Duplex) Gigabit Ethernet: 2000Mbps (full-duplex)
Topology	Star
Network Cables	Ethernet: UTP/STP CAT-3, 4, 5 Fast Ethernet: UTP/STP CAT-5, 5E , 6 Gigabit : UTP/STP CAT-5e, CAT-6 (Recommended)
Number of Ports	TEG-S5g: 5 x 10/100Mbps Auto-negotiation, Auto-MDIX ports TEG-S8g: 8 x 10/100Mbps Auto-negotiation, Auto-MDIX ports
LEDs	Per Port: LINK/ACT Per Unit: PWR

Physical and Environmental	
DC inputs	Switching Power: 5V DC, 2A Linear Power: 9V DC, 1A
Power Consumption	TEG-S5g: 3W TEG-S8g: 6W
Temperature	Operating: 0° ~ 50°C
Humidity	Operating: 10% ~ 90%
Dimensions (L x W x H)	150 x 105 x 33 mm
Weight	225g
Certification	CE, FCC

Performance	
Transmission Method	Store-and-Forward
Packet Filtering/ Forwarding Rate	10Mbps Ethernet: 14,880pps (packet per second) 100Mbps Fast Ethernet: 148,800pps 1000Mbps Gigabit Ethernet: 1,488,000pps
MAC Address Learning	Automatic update
Switch Fabric	TEG-S5g: 10Gbps Forwarding Capacity TEG-S8g: 16Gbps Forwarding Capacity
Filtering Address Table	TEG-S5g: 1K entries per device TEG-S8g: 4K entries per device

**Q1: After connecting the Switch to a power outlet, the LEDs do not turn on.**

**A1:** Check the connection of the external power adapter to the TEG-S5g/TEG-S8g and the power outlet. Also check that the power outlet is receiving power.

**Q2: When I connect a computer to the Switch port, the PWR and LINK/ACT LED turns on, but the 100/1000Mbps LED remains off or the light is yellow.**

**A2:** When the 100/1000Mbps LED remains off or is yellow, the computer's connection speed is 10Mbps and 100Mbps, respectively. First, check the Ethernet Cable. Make sure you are using CAT-5e or CAT-6 Ethernet Cables. Some CAT-5 cables are not rated to run in Gigabit. Second, make sure that you have a Gigabit Ethernet Adapter installed on your computer.

**Q3: After I connect my PCs to the Switch, I am unable to share files.**

**A3:** First, check the LEDs on the Switch. Make sure the LINK/ACT LED is on. Second, check the network cable. The minimum length of the cable is 1.5 meters and the maximum length of the cable is 100 meters. Third, disable any software firewall program. Fourth, verify that you have file sharing enabled. Please contact your operating system support for more information.

**Q4: After I connect my PCs to the Switch, I can only get onto the Internet from one computer.**

**A4:** The Switch was not designed to share Internet between multiple computers. You need to get an Internet router, such as the TW100-S4W1CA.

If you still encounter problems or have any questions regarding the TEG-S5g/TEG-S8g please contact Trendnet's Technical Support Department.



## Limited Warranty

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

TEG-S5g/TEG-S8g	5-Year Limited Warranty
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If a product does not operate as warranted above during the applicable warranty period, TRENDnet shall, at its option and expense, repair the defective product or deliver to customer an equivalent product to replace the defective item. All products that are replaced will become the property of TRENDnet. Replacement products may be new or reconditioned.

TRENDnet shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDnet pursuant to any warranty.

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Governing Law: This Limited Warranty shall be governed by the laws of the state of California.

Note: AC/DC Power Adapter, Cooling Fan, Cables and Power Supply carry a 1-Year Warranty

## Certifications

This equipment has been tested and found to comply with FCC and CE Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received. Including interference that may cause undesired operation.



Waste electrical and electronic products must not be disposed of with household waste. Please recycle where facilities exist. Check with you Local Authority or Retailer for recycling advice.



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20675 Manhattan Place  
Torrance, CA 90501  
USA